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# Waltham Forest College 👜

# **Travel & Tourism Level 1**

This course is made up of two qualifications:

NCFE Level 1 Certificate in Travel & Tourism

The purpose of the Travel & Tourism Level 1 qualification is to provide learners with an understanding of the basic principles of the Travel & Tourism Industry, allowing them to explore the various avenues of work within this industry.

It allows learners to gain transferrable skills that can be applied to the workplace or further study.

Waltham Forest College is putting sustainability at the heart of everything that we do, and in this course, you will learn more about sustainable tourism and how the industry works to be eco-friendly, for example, through responsible travel, ecotourism and looking to reduce the carbon footprint.

The course is scheduled for 3-4 days per week.

The college has strong links with hotels and airlines to provide learners with the required skills and knowledge.

NCFE Level 1 Certificate in Exploring the Aviation Industry

Exploring the Aviation industry is designed to develop knowledge and understanding of airline operations and aviation operations on the ground.

Learners will understand the importance of health, safety and security procedures in the Aviation Industry and be introduced to the different terminology used.

The qualification focuses on the development of skills and knowledge to support working in the Aviation Industry.

This qualification provides the knowledge and understanding to support progression to the next level of vocational learning.

#### Sector Overview

Tourism in the UK is a vital source of economic activity, contributing to Gross Domestic Product (GDP) and supporting jobs across the UK through a mix of inbound, outbound and domestic tourism. The sector is made up of other sub-sectors including, airlines, airports, hotels, tour operators, travel agency,

visitor attractions and ancillary services. It is expected that the Travel & Tourism Industry will add 126 million new job opportunities between 2022 and 2032.

## Entry Requirements

The entry requirements for this course are:

- $\circ\,$  4 GCSEs at Grade 1 (E) or above including maths and English
- Assessment and interview

If required, you will study GCSE or Functional Skills maths and/or English alongside your course so you can

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progress onto the next level.

#### • What will I study?

This course consists of the following modules: NCFE Level 1 Certificate in Travel and Tourism • Customer service in travel and tourism

- Customer service in travel and tourism
- $\circ\,$  Communication skills in travel and tourism
- Hospitality in travel and tourism
- UK visitor attractions
- Promotional material for travel and tourism
- Working as a team in travel and tourism

## NCFE Level 1 Certificate in Exploring the Aviation Industry

- The aviation industry
- Aviation terminology
- Airport locational geography
- Customer service in aviation
- Teamwork in the Aviation Industry
- Preparation for entry to employment in the Aviation Industry

#### • How will I be assessed?

You will be assessed via:

- Assignments
- Presentations
- Reports
- Role plays
- Study visits
- Team building activities

#### • Enrichment

To further enhance your progression, you will actively participate in enrichment activities provided as part of the course.

You will take part in trips and visits such as theme parks, museums and other visitor attractions both locally and internationally. You will also be attending taster days with our work experience employers. Alongside this, you will also have access to key employers that will deliver guest lectures to build your industry knowledge and contacts.

#### Work Experience

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You must complete 36-hours (1 week) of external work placement which is an essential part of the programme. Some of the opportunities will include placements such employers such as Premier Inn, The London Edition and The Stratford Hotel.

- Progression opportunities
  - The completion of this course will allow you to progress onto:
  - Travel & Tourism Level 2
  - Travel & Tourism with Cabin Crew Level 2

## Alumni

Waltham Forest College is a vibrant and aspirational college and will support you to reach your career aspirations. Last year 96% of learners progressed onto a positive destination either to higher levels of study, employment, or an Apprenticeship.

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