Waltham Forest College

Travel & Tourism Level 2

Travel and Tourism Level 2 aims to provide learners with an understanding of the principles of the Travel & Tourism Industry and allow them to explore the various avenues of work within this industry.

It will allow learners to gain transferable skills that can be applied to the workplace or further study.

Learners will gain an understanding of the Travel & Tourism Industry and to prepare learners to progress to further study.

Waltham Forest College is putting sustainability at the heart of everything that we do, and in this course, you will learn more about sustainable tourism and how the industry works to be eco-friendly, for example, through responsible travel, ecotourism and looking to reduce the carbon footprint.

The course is scheduled for 3-4 days per week.

- Sector Overview
  Tourism in the UK is a vital source of economic activity, contributing to Gross Domestic Product (GDP) and supporting jobs across the UK through a mix of inbound, outbound and domestic tourism.
  The sector is made up of other sub-sectors including, airlines, airports, hotels, tour operators, travel agency, visitor attractions and ancillary services. It is expected that the Travel & Tourism Industry will add 126 million new job opportunities between 2022 and 2032.

- Entry Requirements
  The entry requirements for this course are:
  - 4 GCSEs at Grades 3-2 including maths and English

  - Interview and assessment

  If required, you will study GCSE or Functional Skills maths and/or English alongside your course so you can progress onto the next level.

- What will I study?
  This course consists of the following modules:
  - Customer service in travel and tourism

  - The UK Travel & Tourism Industry

  - Travel and tourism destinations

  - Promotion in travel and tourism

  - Understanding package holidays

  - Travel agency operations

  - Hospitality in travel and tourism

  - Know about airports and airlines

- How will I be assessed?

Waltham Forest College
Forest Road, Walthamstow,
London, E17 4JB

Telephone: 020 8501 8501
Email: myfuture@waltham.ac.uk
Website: www.waltham.ac.uk

Waltham Forest College

You will be assessed via:
- Assignments
- Presentations
- Reports
- Role plays
- Study visits
- Team building activities

- Enrichment
  To further enhance your progression, you will actively participate in enrichment activities provided as part of the course.
  You will take part in trips and visits such as theme parks, museums and other visitor attractions both locally and internationally. You will also be attending taster days with our work experience employers.
  Alongside this, you will also have access to key employers that will deliver guest lectures to build your industry knowledge and contacts.

- Work Experience
  You must complete 36-hours (1 week) of external work placement which is an essential part of the programme. Some of the opportunities will include placements such employers such as Mandarin Oriental, The Dorchester and The Ritz.

- Progression opportunities
  The completion of this course will allow you to progress onto:
  - Travel and Tourism Level 3

- Alumni
  Waltham Forest College is a vibrant and aspirational college and will support you to reach your career aspirations. Last year 96% of learners progressed onto a positive destination either to higher levels of study, employment, or an Apprenticeship.